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INTEGRATED MANAGEMENT SYSTEM

Quality *& Food Safety* Policy

At **ESTABLECIMIENTO GUAYABERA de CyC S.A.**, a company dedicated to the production and processing of tea, we take on the strategic commitment to guarantee our customers and consumers the supply of products that meet the highest standards of quality and food safety. Founded on a team with solid experience and technical expertise in the sector, our management is guided by the following core principles:

01

Customer Satisfaction and Legal Compliance

We are committed to focusing all our efforts on meeting our customers' requirements, and on strictly complying with the legal and regulatory requirements applicable to tea and its trade.

02

Continuous Improvement and Optimization

We set ourselves the ongoing challenge of expanding and strengthening our knowledge through the constant pursuit of continuous improvement of our Integrated Management System. To this end, Management ensures the provision of the necessary resources, the optimization of processes and the incorporation of efficient technological and management improvements.

03

Human Capital Development and Food Safety Culture

We drive the comprehensive development of our team and of our raw material suppliers (green leaf), actively promoting a solid **Food Safety Culture** rooted in every link of the production chain.

04

Open and Transparent Communication

We recognize the importance of proper communication, both internal and external. We foster active, two-way channels that ensure constant feedback to the system based on input from employees, suppliers and customers.

> The Management of **CyC S.A.** takes responsibility for leading, communicating, ensuring the understanding of and keeping this Integrated Policy up to date at every level of the organization, ensuring its alignment with the company's strategic objectives.

Belén Zabala

General Management – CyC S.A.

JUNE 18, 2026